

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Robert J. Hales

Confirmation No.: 8337

Application No.: 09/897,429

Group Art Unit: 2123

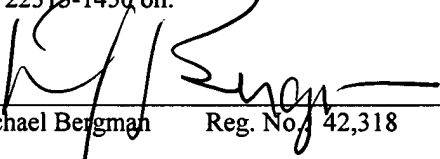
Filed: July 3, 2001

Examiner: Jason Scott PROCTOR

**For: SYSTEM AND METHOD FOR NETWORK INFRASTRUCTURE
MANAGEMENT**

Certificate of Mailing under 37 C.F.R. §1.10

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Michael Bergman Reg. No. 42,318

MAR 16 2010

**Withdrawal of Appeal with RCE
Amendment and Submission to Accompany RCE**

Mailstop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Introductory Comments

In response to the final Office Action mailed on March 16, 2009 in the above-captioned application Applicant herewith withdraws the Notice of Appeal filed on September 16, 2009 and amends the application as follows:

Listing and Amendments of the claims including status indicators begins on page 2; and

Remarks begin on page 7 of this paper.